

Terms and Conditions of Web design Complaints policy

Advanced Beauty Systems s.r.o., Karlovo náměstí 288/17, 120 00 Praha 2 – Nové Město, Czech Republic
IČ: 04403363 DIČ: CZ04403363 (hereinafter referred as „ABS“)

Company Advanced Beauty Systems s.r.o. (ABS) as part of the WORK 4 IT project offers web development.

Terms and conditions of website creation:

ABS builds and operates websites on the WIX.com platform. We do not currently offer web development using other tools and platforms. Wix.com Ltd. is the supplier of the environment in which the website is created and on which the website is subsequently operated (hosted).

The content supplied by the client (text, photos, videos, audio files) and a database of photos and videos provided by Wix.com Ltd. are used to create the website.

For the above reason, the terms and conditions for the creation and operation of the website created and managed by ABS are subject to the terms and conditions set by the company Wix.com Ltd. [Terms of Use | Wix.com](#)

Web design is created in cooperation with the client on the basis of a signed order, which specifies the basic requirements for the scope, delivery dates, prices and payment schedule

The client is informed about the progress of the work according to the schedule of deadlines and comments on the ongoing status of the design.

After approval of the final version of the design, when the website is ready for launch, it is necessary to purchase a premium plan for hosting the website according to the current offer of Wix.com Ltd. This is usually a 1-year pre-paid alternative, other variants according to the current offer of WIX.com Ltd.

The commissioned website can continue to be fully managed by ABS, where the provision of required modifications is dealt with as a priority and according to contractually agreed hourly rates. For clients whose websites are managed by ABS, ABS monitors the current discounted premium plan offers from Wix.com Ltd. always in good time before the expiry of the premium plan to avoid interruption of the website.

If the client wishes to manage the site on their own Wix.com account, ABS is prepared to transfer the approved and tested or operational site to the client's registered account with Wix.com for management and ownership. Once all rights to edit and modify the site have been transferred to the client, ABS is no longer responsible for the design of the site.

It is possible to agree with the client on the terms of management of the site by way of a long-term order and assigning the role of "site manager" or "web designer" to the client's account.

Complaints Policy:

The ABS guarantee covers the design of the website and the incorporation of the content supplied by the client. The client is responsible for the content and texts. The design and incorporation of the content supplied is where a claim can be made with ABS. For the purpose of "testing" and correcting any errors, a temporary link to the website is provided before the website is up and running, the length of the testing depends on the agreement with the client and the terms according to the signed order.

Any complaints about technical parts, whether they relate to the operation or display of the created website on individual devices such as PCs, laptops, tablets and mobile phones, fall under the warranty of Wix.com Ltd. Therefore, claims of this title can only be made with Wix.com Ltd. For websites that ABS has under its management, we arrange the claim with Wix.com for the client according to the agreed rates.

In Prague on July 1st 2024